



## SERVICES WITHIN CANADA

MAY 1, 2026

### Tariff Item 100 - Rules and Regulations

Direct Right reserves the right to assess the following charges which are subject to change without notice. Charges will be applied according to the terms of the bill of lading unless otherwise specified.

<b>100.000 PAYMENT OF TARIFF CHARGES</b>	Any and all charges assessed pursuant to the following terms and conditions, shall be paid by the party paying the transportation charges. The paying party will be responsible for these charges regardless of who requested or required the service, and regardless of whether the paying party is the shipper, consignor, consignee, receiver, or a third party.
<b>100.005 APPOINTMENT PICKUP OR DELIVERY</b>	<p><b>Per shipment charge of \$35.00</b> This charge applies when a shipment requires:</p> <ul style="list-style-type: none"><li>a) a specific appointment time of delivery or;</li><li>b) delivery during a specified range of time that does not allow the delivery to occur with regular operating procedures.</li></ul> <p>Direct Right will adhere to the appointment on a best efforts basis and will not be liable for any consequential damages, costs, and/or fines as a result of shipment delay.</p> <p><b>Per shipment charge of \$100 will be applied to pre-booked appointments</b> This charge applies when Direct Right is not provided the opportunity to coordinate the pickup or delivery to allow for operational efficiencies.</p>
<b>100.010 BLIND SHIPMENT</b>	<p><b>Per shipment charge of \$50.00</b> This charge applies when, prior to delivery Direct Right is asked to change the shipper's information and/or the consignee's information from the original shipper's Bill of Lading. Blind shipments may require the relabelling of freight, removal of packing slips or invoices and substituting a new Bill of Lading.</p>
<b>100.015 CALL PRIOR TO DELIVERY</b>	<p><b>Per shipment charge of \$25.00</b> This charge applies when the Bill of Lading or any shipping order is tendered bearing any request that the carrier notify the consignee prior to delivery by any means whatsoever. This charge also applies for consignee requests. Any calls resulting in "an appointment delivery charge" will be subject only to charges specified as per 100.005</p>
<b>100.020 CARRY IN PICKUP OR DELIVERY</b>	<p><b>Charge of \$90.00 per hour</b> Minimum charge of 1 hour per shipment, with 30 minute increments thereafter.</p>
<b>100.025 CREDIT CARD CONVENIENCE FEE</b>	Subject to 3% on the entire amount of the freight invoice, including additional charges and taxes. This charge applies when freight invoices are paid by credit card.
<b>100.030 CROSS DOCK CHARGE</b>	<p><b>\$5.00 per pallet in, \$5.00 per pallet out. Minimum charge of \$40.00</b> This charge applies when the consignor has delivered a shipment to Direct Right's dock for a consignee to pick up.</p>



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- 100.035 CUBE (DENSITY)** All rates are subject to 10 pounds per cubic foot (pcf) unless otherwise specified.  $10 \text{ pcf} = \text{Length (in)} \times \text{Width (in)} \times \text{Height (in)} / 1728 \times 10$ . If this amount is more than the actual weight of the shipment then the cubed weight would apply to calculate the freight charges. When it is not possible to load on top of a shipment, the cube dimension for that shipment shall be based on a minimum height of 8 feet. Skids larger than 4'x4', or weighing in excess of 2,000 lbs are subject to additional charges.
- 100.040 DETENTION WITHOUT POWER** **\$200.00 per day for the first 5 days**  
**\$500.00 per day thereafter up to a maximum of 8 days**  
The above rates will be given a free period of 24 hours after notification of availability. Saturdays, Sundays and Holidays will not be used in the computation of free time, but will be included in the assessment of charges.  
**Heated containers will be subject to an additional surcharge of 25%.**
- 100.045 DETENTION WITH POWER**
- | Number of skids: | Free time: |
|------------------|------------|
| 1-5 skids        | 0.50 hours |
| 6-10 skids       | 1.00 hours |
| 11-20 skids      | 1.50 hours |
| 21+ skids        | 2.00 hours |
- \$25 per 1/4 hour**  
The Detention With Power rate above applies when the driver is detained at the pick-up or delivery point for more than the allowable pick-up or delivery time as outlined above.
- 100.050 DRIVER ASSIST** **Minimum per shipment charge of \$75.00**  
Subject to additional charges assessed based on the pickup or delivery requirements. This charge applies when the driver is required to assist with the loading or unloading of freight.
- 100.055 DROP TRAILER** **\$150.00 per drop valid for up to 24 hours**  
Containers or trailers may be spotted or dropped without power in order to allow for loading or unloading of freight. After 24 hours, the 100.040 Detention Without Power rate will apply.
- 100.060 FLAT DECK PICKUP OR DELIVERY** Subject to availability. Charges assessed based on the pickup or delivery requirements.
- 100.065 FUEL SURCHARGE** Rates and charges are subject to the applicable fuel surcharge in effect at the time and place of shipping.



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<b>100.070</b>	<b>HICOST CONGESTED REGION SURCHARGE</b>	<b>Per shipment charge of \$75.00</b> Shipments picked up, or delivered to, any of the below mentioned postal code ranges will be subject to the additional charge.  <b>Toronto</b> M4B to M4M, M4S to M4Z, M5A - M5L, M5P to M5Z, M6G to M6K, M6R to M6Z, M7A to M7Z, M9N  <b>Montreal</b> H2W, H2Z, H2Y, H2Z, H3C, H3E, H3G, H3H, H3J, H4Z, H5A, H5B  <b>Vancouver</b> V6B, V6C, V6E, V6G, V6Z, V7Z, V7Y
<b>100.075</b>	<b>LINEAR FOOT RULE</b>	1000 pounds per linear foot for shipments occupying 10 feet or more of trailer. When the freight occupies 10 feet of trailer space or more (or is packaged in such a way that other freight cannot be stored on top of or on either side of it), the chargeable weight will be calculated at 1000 lbs per linear foot or space used (i.e., 25 feet of trailer space used = 25,000 lbs). See also, Cube (Density).
<b>100.080</b>	<b>LUMPER / SWAMPER SERVICES</b>	Charges assessed based on the order size and delivery requirements. On-site or third party lumper agency charges are subject to an administrative fee.
<b>100.085</b>	<b>NOSE LOAD / NO TRANSFER SERVICE</b>	<b>Per shipment charge of \$150</b> This charge will be applied when the customer requests that freight not be transferred.
<b>100.090</b>	<b>OFF HOUR / WEEKEND / HOLIDAY PICKUP OR DELIVERY</b>	<b>Minimum per shipment charge of \$275.00</b> Detention With Power 100.045 applicable after four hours. This charge applies in addition to the prescribed freight charges for pick-ups or deliveries that fall within the time period of 6:00 pm to 6:00 am, weekend, or holidays.
<b>100.095</b>	<b>PACKAGING</b>	<b>Minimum packaging requirements as per NMFC 100 Series</b> Inadequate packaging will be shipped at "Owner's Risk"
<b>100.100</b>	<b>PROTECTIVE SERVICE (HEAT)</b>	<b>25% of freight charges</b> This service will be provided when the Bill of Lading or any shipping tender specifies HEAT or PROTECT FROM FREEZING; the above charges apply.
<b>100.105</b>	<b>RECONSIGNMENT</b>	<b>\$105 per request</b> This charge is applied when, prior to the delivery, the consignee address on the original shipper's bill of lading is requested to be changed to another local address within the terminal service area and a new bill of lading may be required for the shipper in order to direct the shipment properly.
<b>100.110</b>	<b>REDELIVERY / ATTEMPTED PICKUP</b>	<b>Minimum charge of \$125.00 plus \$2.25 per mile in excess of 20 miles from the pickup or delivery terminal</b>



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	<p><b>Redelivery:</b> This charge is applied when we have attempted to deliver freight and one of the following happens:</p> <ul style="list-style-type: none"><li>a) Consignee requests we deliver at another time;</li><li>b) No answer at the consignee's place of business;</li><li>c) Consignee or Shipper request we deliver to another address within the terminal service area; not originally noted on Bill of Lading;</li><li>d) Access to delivery area at time of delivery was restricted</li></ul> <p><b>Attempted Pickup:</b> This charge is applied when we have attempted to pick up freight and one of the following happens:</p> <ul style="list-style-type: none"><li>a) Shipper requests we pick up at another time;</li><li>b) No answer at the shipper's place of business;</li><li>c) Consignee or Shipper request we pick up to another address within the terminal service area; not originally noted on Bill of Lading;</li><li>d) Access to loading area at time of pickup was restricted</li></ul>
<b>100.115 REWEIGHING OF SHIPMENT</b>	Shipments are subject to reweighing using weight and measure Canada approved scales. For shipments subject to reweighing, the product, container, packaging, pallet and any other item attached to or part of the shipment will be included in the reweighed weight.
<b>100.120 SHIPMENT DELAY</b>	Direct Right and its partners will not be liable for any costs and/or fines as a result of shipment delay.
<b>100.125 SMALL TRUCK / PUP TRAILER PICK UP / DELIVERY</b>	<p><b>Per shipment charge of \$50</b></p> <p>This charge is applied when the pick up or delivery location requires equipment smaller than a 53' trailer or container.</p>
<b>100.130 SPECIAL DELIVERY SITES</b>	<ul style="list-style-type: none"><li><b>a) Residential / Private Residence - \$125 per request</b> This charge is applied when the pick up or delivery location is a Private Residence whether the property operates as a business or not.</li><li><b>b) Shopping Mall - \$75 per request</b> This charge is applied when the pick up or delivery location is located within any shopping plaza including mini-malls.</li><li><b>c) Construction Sites - \$75 per request</b> This charge is applied when the pick up or delivery location is being built, renovated, etc.</li><li><b>d) Rural Route - \$125 per request</b> This charge is applied when the pick up or delivery location is located in remote, restricted or off route areas.</li></ul>
<b>100.135 STOP OFF IN TRANSIT (EXTRA PICKUP OR DELIVERY)</b>	<p><b>Minimum \$100 per additional stop</b></p> <p>Limited to a maximum of three additional stops per load.</p>
<b>100.140 STORAGE CHARGES</b>	<p><b>\$10.00 per skid, per day</b></p> <p>This charge applies when a customer asks us to store undelivered freight or freight awaiting transportation.</p> <ul style="list-style-type: none"><li>a) Freight Awaiting Transportation will begin at 6:00 am the day after the freight is received by the carrier.</li></ul>



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b) Undelivered Freight will be allowed 24 hours free time from the notice of arrival.

Saturdays, Sundays and Holidays will not be used in the computation of free time, and will not be included in the assessment of charges.

**100.145 SURCHARGES**

All rates are subject to applicable surcharges.

**100.150 TAILGATE PICKUP OR DELIVERY**

**\$50.00 minimum per request for 1-5 skids, \$10.00 per skid thereafter**  
Charge applies if the shipper or the consignee does not have a proper shipping/ receiving dock to ensure safe handling of the freight or the shipper or consignee states that the use of a hydraulic tailgate is a requirement.

**100.155 TAXES**

All rates are subject to applicable taxes.

**100.160 TERMS OF PAYMENT**

Freight charges are due 30 days from date of shipment subject to interest charges on overdue accounts at 2% per month (24% per annum). Payments are to be made by cheque or direct deposit (EFT-Electronic Funds Transfer). Outstanding loss or damage claims are not to be offset from freight charges.

**100.165 VALUATION**

Liability for damage and loss will be the lesser of the depreciated actual value, \$2.00 CDN per pound on the actual weight of the shipment or the declared value noted on the Bill of Lading with a maximum of \$50,000 CDN per shipment. Declared value in excess of \$2.00 CDN per pound is subject to a valuation charge of 3%. Valuation charge = (declared value - (2 x actual weight)) x 0.03

**100.170 WAREHOUSE DELIVERY - REGINA**

Shipments picked up or delivered from / to 2101 Fleming Road, Regina, SK (Loblaws Regina Warehouse) will be assessed a surcharge based on chargeable weight.

1 to 4999 lbs	<b>\$77.25</b>
5000 to 9999 lbs	<b>\$149.50</b>
10000 to 19999 lbs	<b>\$276.35</b>
20000 lbs or greater	<b>\$395.60</b>

The above charge applies in lieu of appointment charges, after hour charges and detention charges. When required to breakdown or separate shipments into a configuration specified by either the shipper or consignee, sortation charges will apply in addition to the above surcharge.

**100.175 WEIGHING**

**Subject to \$25.00 per shipment**

This charge applies when the tendered Bill of Lading does not specify a weight for the shipment and Direct Right is required to weigh the freight.